

October 11, 2004

Keith Schaffer

Joe Wertheim
189 Mill Street
Framingham, MA 01701

Dear Keith and Joe:

I cannot thank you both enough for the counsel and support you provided our Impact Day teams on their painting job sites. I know the organization and quality could not meet your standards but, after all, we're just a bunch of auditors, tax goons and consultants.

Your help in the areas of painting supplies, helping the Salvation Army negotiate a deal with its paint supplier and general organization tips on cabin and playground painting was essential to accomplishing the day's objectives.

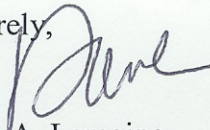
Keith, we've not had the pleasure of meeting but I do know your partner reasonably well. Thank you both for helping make this day a marvelous success. We had over 600 people spread through the countryside sorting food, cleaning up playgrounds, painting, planting bushes and landscaping and building a house! You both were very much part of that team and we thank you.

Nancy will be bringing home a couple of extra Impact Day tee shirts for you to enjoy.

On behalf of all my Deloitte colleagues,

THANK YOU VERY MUCH.

Sincerely,



David A. Lemoine
Community Involvement Partner Chair

cc: Liz Donnell-Fink
Tim LeBeau
Kari Lininger